

PRECISION HEATING & COOLING TUNE-UP

COOLING & HEAT PUMPS

Lubricate all moving parts, such as blower motor and condenser fan (if necessary)
Check suction line temperature and pressure
Check temperature drop between return and supply air
Flush condensate drain to protect against overflow
Clean indoor/outdoor condenser coil when accessible
Check blower motor (and belt, if applicable)
Check blower speed
Inspect all controls for proper operation
Check voltage and amperage in all motors
Check for worn bearings in all motors
Inspect operation and condition of compressor contacts
Inspect, start and run capacitors and relay for bulges, rust, and leaks
Inspect and tighten all wiring and connections

HEATING

Perform efficiency test
Inspect and adjust burner and inspect heat exchanger
Check thermostat operation
Lubricate all motors, bearings, fans and circulator pumps (if necessary)
Replace nozzle
Inspect flue pipe
Inspect and adjust operation of safety and controls
Check blower motor (and belt, if applicable)
Inspect and tighten all wiring and connections
Inform customer of equipment condition
Recommend necessary repairs
Vacuum and clean smoke pipe
Vacuum and clean heat exchanger
Replace oil filter
Replace pump strainer
Inspect and adjust burner settings

GAS FIREPLACE

Vacuum heat exchanger and firebox
Remove and inspect glass for cracks; inspect gasket
Clean glass
Remove and vacuum logs, inspect for broken logs
Clean and inspect burner
Inspect/clean burner orifice
Inspect/clean thermocouple and thermopile
Check mill voltage at valve for thermopile
Test ignition and safety controls
Check operation of convection blower (if applicable)
Inspect/clean pilot orifice for proper flame pattern
Check/adjust manifold pressure at valve

WATER HEATER

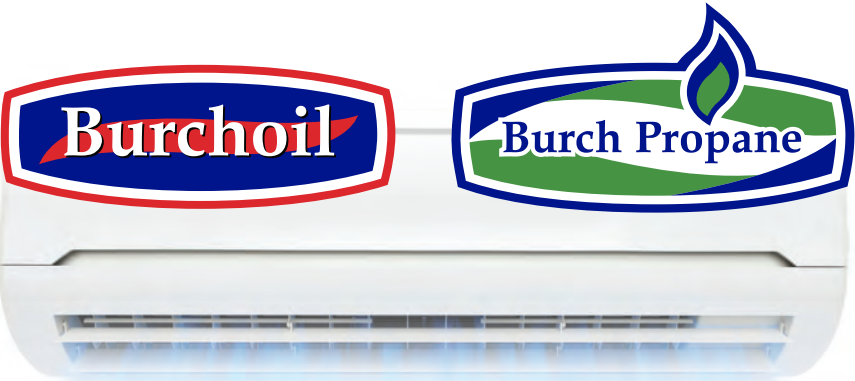
Annual Cleaning and Descaling
(Descaling for tankless only)

Remove and clean smoke pipe (if applicable)
Inspect and replace filter
Inspect and replace nozzle
Inspect and replace strainer (oil)
Clean and adjust burner
Check and adjust gas pressure

Loyalty Credit Program

Earn \$50 in loyalty credits for each year you have a qualifying service plan. You can accumulate up to \$500 loyalty credits to be used toward the purchase of the following equipment from Burch:

Complete Heating/AC	(use up to \$500 credits)	Gas/Oil water heater	(use up to \$200 credits)
A/C or Heat Pump	(use up to \$300 credits)	Oil/Propane tank	(use up to \$250 credits)
Gas/Oil Boiler	(use up to \$500 credits)	Humidifier	(use up to \$50 credits)



Annual Service Plans

301-373-2131

www.burchoil.com

Keeping Families Comfortable

Since 1928

PEACE OF MIND AND
PRIORITY SERVICE FOR
YOUR HOME COMFORT
SYSTEMS



301-373-2131
24660 Three Notch Road Hollywood, MD 20636
www.burchoil.com



HEATING
& COOLING

HEAT
PUMP

GAS
FIREPLACE

WATER
HEATER

Heating Plans

GOLD

GOLD HEATING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- No overtime charges
- 24/7 emergency service
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

\$299.95

(\$249.95 WITH ADDITIONAL GOLD)

(Must be on automatic delivery for Oil or Propane)

PREMIER

PREMIER HEATING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- 24/7 emergency service (no heat)
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems

\$249.95

(\$199.95 PER ADDITIONAL UNIT)

Coverage for Oil, Propane, and
NG furnaces, boilers, and
stand-alone Water Heaters
used for home heat

Cooling Plans

GOLD

GOLD COOLING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- Discounted after hour service rates
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

\$249.95

(\$199.95 WITH ADDITIONAL GOLD)

PREMIER

PREMIER COOLING PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems
- Mini spilt covers outdoor and one indoor head unit

\$189.95

(\$129.95 PER ADDITIONAL UNIT)
(\$49 PER ADDITIONAL M/S HEAD UNIT)

Heat Pump Plans

GOLD

GOLD HEAT PUMP PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- No overtime charges (no heat)
- 24/7 emergency service (no heat)
- Loyalty Credits
- 15% discount on non-covered parts and labor
- Extensive list of covered parts

\$279.95

(\$229.95 WITH ADDITIONAL GOLD)

PREMIER

PREMIER HEAT PUMP PLAN INCLUDES:

- Annual Precision tune-up
- Priority service
- 24/7 emergency service
- Loyalty Credits
- 25% discount on parts and labor on service calls
- Available for Commercial systems
- Mini spilt covers outdoor and one indoor head unit

\$229.95

(\$189.95 PER ADDITIONAL UNIT)
(\$49 PER ADDITIONAL M/S HEAD UNIT)

Water Heater

PREMIER

PREMIER WATER HEATER PLAN INCLUDES:

- Annual Precision tune-up (Descaling for tankless only)
- 25% discount on parts and labor
- Loyalty Credits

\$179.95

(\$159.95 WITH ADDITIONAL GOLD)

(Covers Oil, Propane, and electric heaters used for hot water)

Gas Fireplace

PREMIER

PREMIER GAS/FIREPLACE PLAN INCLUDES:

- Annual cleaning and inspection
- 25% discount on parts and labor (during business hours)
- Loyalty Credits

\$159.95

(\$139.95 PER ADDITIONAL UNIT)

INCLUDED PARTS & LABOR

GOLD HEATING

CONTROLS

Circulator relay
Combination control
Draft regulator
AquaStat* (\$50 allowance)
Triple aquastat* (\$100 allowance)

BURNER PARTS

Burner blast tube
Burner fan
Burner motor
Cad cell assembly
Electrodes
Ignition transformer
Nozzle
Filter strainer
Burner pump
Oil filter

WARM AIR SYSTEMS

Air filter replacement (filters provided by customer)
Blower bearings
Blower belt
Blower motor* (up to \$125 allowance)
Blower pulley
Blower shaft
Blower wheel
Fan control
Limit control

HOT WATER AND STEAM SYSTEMS

MAIN ZONE

Automatic water feeder (manual)
Baffle
Bearing assembly
Boiler gauge
Boiler valves
Circulator, complete*
Circulator impeller
Circulator coupling
Circulator motor* (up to 1/8 hp)
Circulator motor mounts
Low water cutoff (manual)
Pressure reducing valve
Pressure and temperature gauge
Purge valve
Relief valve
Tempering valve
Zone valve, complete**
Zone valve motor
Zone valve powerhead
Zone valve relay
Zone valve stem

PROPANE PARTS

Main gas valve
Pilot assembly
Flame sensor
Flame rollout switch
Hot surface igniter
Vacuum pressure switch

GOLD COOLING & HEAT PUMP

Air filters replaced (filters provided by customer)
Blower motor* (\$100 allowance)
Blower motor drive pulley
Blower shaft
Blower wheel condensate pump
Condenser fan blade
Condenser fan motor * (\$100 allowance)
Defrost board
Defrost sensor
Electric contactor
Fan center
Fan relay
High pressure switch
Low pressure switch
Standard thermostat
Upgraded thermostat * (\$100 allowance)
Low voltage transformer
Dual capacitor
Outdoor T-stat
Rain shield
Reversing valve
Running capacitor
Starting capacitor
Time delay control
Thermostat sub-base

* Cooling service provided between 7:00 am and 4:00 pm, Monday through Friday.

(Emergency Weekend Service available)

* All circulator motors/parts are one per year

** All zone valves are one per year

ALL SERVICE PLANS ARE SUBJECT TO THE TERMS LISTED HERIN AND THE EXTENDED LIST OF TERMS AND CONDITIONS WHICH ARE AVAILABLE ON OUR WEBSITE WWW.BURCHOIL.COM

- Gold Heat pump and Gold Cooling plans cover systems up to 5 tons and Gold Heating plans cover Oil and Gas systems up to 200,000 BTU
- Service plans on mini spilt systems cover outdoor unit and one indoor head unit (additional head units \$49 each)

- Gold Cooling Plan after hour rates are equal to one half of overtime rates
- New Commercial service accounts are only eligible for Premier plans

ANNUAL SERVICE PLANS Q&A

Q: WHY DO I NEED A SERVICE PLAN?

A: For peace of mind and priority service. By having a service plan in place, you can be sure your equipment will have an annual tune up and you will receive priority scheduling should you need service.

Q: WHY ARE TUNE-UPS IMPORTANT?

A: Having your home comfort systems serviced annually keeps your equipment running more efficiently and helps identify potential issues early, therefore reducing the number of breakdowns.

Q: WHICH PLAN IS BEST FOR ME?

A: We offer a gold and a premier plan for most systems. While the Gold plan has an extensive list of covered parts, both plans provide great discounts on parts/labor and come with priority service scheduling.

Q: HOW DO I GET STARTED?

A: Getting started is easy. Simply call us at 301-373-2131 or visit us at www.burchoil.com